

Engagement and Communications Executive Wales

Job purpose: To play a key role in promoting the Law Society's voice in Wales, through the development and delivery of effective communications and strong relations with internal and external stakeholders; represent the Wales Office to its members showing the relevant work it does for the profession and increasing membership satisfaction levels.

Key Accountabilities:

- Lead on the development and delivery of a communications plan in Wales, collaborating with our communications team to develop effective communications tools and messages aligned to our communications strategy and member offer
- Support the development and delivery of Law Society campaigns in collaboration with public affairs and policy
- Support the implementation of the Society's stakeholder engagement strategy
- Develop and manage relationship management database
- Engage with members in Wales including local Law Societies to deliver key messages and to gather feedback and intelligence to inform Law Society policy and advocacy plans
- Organise conferences, roundtables events, receptions, dinner programme for members
- Develop and deliver social media and website activities, working with our digital team to align with the corporate approach
- Draft blogs, papers, reports and case studies for and to promote the profession
- Work with our corporate communications team to ensure maximum engagement in our solicitor brand campaign from Welsh members and maximum exposure for the campaign materials
- Maximise the profile of the work and achievements of the Wales Office within the Law Society by contributing stories and other content to the internal communications team
- Represent the Wales Office at internal meetings, draft updates for Board, Council, Policy and Regulatory Committee and Membership Communication Committees and advise on Wales developments
- Manage membership enquiries and escalate as appropriate
- Work with our corporate press team in London to respond to media enquiries and generate proactive coverage of our work in Wales.

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Knowledge, skills and experience

Essential

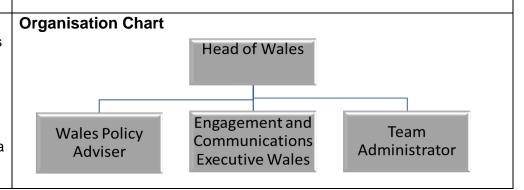
- Educated to degree level or equivalent
- Ability to work, network and communicate at all levels both within the organisation and externally.
- Excellent written skills with the ability to communicate complex issues
- Able to work effectively in a fast paced and busy environment
- Excellent presentational skills including the ability to use PowerPoint
- Excellent project management and organisational skills
- Evidence of producing successful social media output
- Flexibility to travel extensively and work anti-social hours, attend training & events at short notice
- Ability to communicate in both Welsh and English

Desirable

- Awareness of influences and issues affecting legal services across the jurisdiction and the distinct needs of Wales
- In-depth experience of another communications discipline, such as media, corporate communications or digital communications
- A knowledge of the legal sector, and the public policy issues that influence it
- Experience of organising high-profile events for political and other VIP stakeholders

Planning & Organising

- Works with the Head of Wales, colleagues Public Affairs, Policy, Communications and Relationship Management to deliver the agreed annual Wales plan.
- · Ability to prioritise and to work autonomously
- Organise diverse activities to deliver enhanced member satisfaction
- Co-ordinate activity with colleagues across the Law Society to ensure that a seamless experience is delivered.
- The post holder will need to plan and manage their own workload, working with a high degree of autonomy to lead on projects as delegated by the Head of Wales



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